

Item 6.5 - Quarterly Performance & Improvement Monitoring – Q3 2019/20	
Questions	Response
<p>1. For the Percentage of 16-17 year olds in education, employment or training there is no explanation as to why they are below target (other than the numbers are below the target). Does the service have an understanding of why they are below target?</p>	<p>The service has been concentrating efforts on its statutory obligation to track the destinations of all young people in the cohort (activity survey). The deadline to submit the results of the activity survey to 15billionebp (the company who calculate the official annual NEET results) is the end of February.</p> <p>Provisional statistics from the service show that the 2019-20 annual outturn for the percentage of young people in education, employment and training is now above target, having risen to 94.1 per cent.</p> <p>The service is tracking the drivers behind the number of young people in the NEET and unknown categories including any specific sub-categories, such as the high proportion of young people with Special Educational Needs (5.5 per cent).</p>
<p>2. For the Households prevented from becoming homeless, the reason given for being off target is that the service has 56 days to assess an application, and therefore some applications received in the last quarter are still going through the process. The same reason was given in the Q2 report. Was the target met for Q2 after the 56 day threshold was taken into account, and if not, what are the reasons?</p>	<p>The 56 days target wasn't met for many of the cases that approached the service but it should be noted that a blanket policy should not be applied, because work to prevent homeless could continue even after the 56 days e.g. if household can</p>

	<p>remain in their existing accommodation pending a resolution of their housing situation. The target is a guide.</p> <p>We are currently not meeting the target primarily due to backlog of work that the service is dealing with. Measures and additional staffing resources have been put in place to tackle the backlog. The aim is to clear the backlog of assessments within the next 9-12 months.</p>												
<p>3. Page 115 Council staff turnover rate? Do we have a breakdown of staff turnover rates by directorate/department?</p>	<table border="0"> <thead> <tr> <th style="text-align: left;"><b>Directorate</b></th> <th style="text-align: right;"><b>Staff Turnover (%)</b></th> </tr> </thead> <tbody> <tr> <td>Place</td> <td style="text-align: right;">18.07%</td> </tr> <tr> <td>Governance</td> <td style="text-align: right;">14.44%</td> </tr> <tr> <td>Children and Culture Services</td> <td style="text-align: right;">10.12%</td> </tr> <tr> <td>Resources</td> <td style="text-align: right;">9.77%</td> </tr> <tr> <td>Health, Adults and Community</td> <td style="text-align: right;">9.73%</td> </tr> </tbody> </table>	<b>Directorate</b>	<b>Staff Turnover (%)</b>	Place	18.07%	Governance	14.44%	Children and Culture Services	10.12%	Resources	9.77%	Health, Adults and Community	9.73%
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